
Hong Kong Airport Services Limited Awarded IATA ISAGO Certificate

(7 July 2011, Hong Kong) Hong Kong Airport Services Limited was awarded the IATA Safety Audit for Ground Operations (ISAGO) certificate after the successful completion of its audit in Hong Kong International Airport with zero observation and zero finding.

The implementation of the IATA Safety Audit for Ground Operations (ISAGO) aims to improve safety and cut airline costs by drastically reducing ground accidents and injuries.

Managing Director of Hong Kong Airport Services Limited, Alex Chau expressed, "HAS is honored to be awarded the ISAGO certificate. The ISAGO audit was carried out successfully in early December 2010. It is a very encouraging fact that the ISAGO auditors recorded zero observation and zero finding for the entire audit. This registration demonstrated HAS' determination in pursuing services excellence and strict compliance with established standards."

"We congratulate Hong Kong Airport Services Limited for their first ISAGO registration. This achievement shows the commitment of HAS to promote and ensure a high level of safety in ground operations, using the uniform audit process and harmonized standards that ISAGO offers. ISAGO will help to reduce the number of audits that HAS has to undergo today without compromising safety," said Albert Tjoeng, Assistant Director, Corporate Communications, Asia Pacific, IATA.

The successful completion of the ISAGO audit marks an important milestone for HAS as it ensures its compliance with the globally recognized standards defined in the ISAGO Manual. The ISAGO registration will reinforce HAS' brand in the competitive market. HAS is committed to keeping up the high standard and quality services for its customers.

About Hong Kong Airport Services Limited (HAS)

Hong Kong Airport Services Limited is one of the major ground handling agents in the region and it is a wholly owned subsidiary of Cathay Pacific Airways. HAS offers a full range of services in the areas of passenger and baggage services, aircraft handling, cargo services , load control and flight dispatch services. HAS is serving 35 schedule customer airlines and obtained more than 50% market share in ramp handling and more than one-fifth of market share in passenger handling. In 2010, we had handled more than 81,000 flights in HKIA.

For more information about HAS, please visit <http://www.has.com.hk>.

About IATA Safety Audit for Ground Operations (ISAGO)

ISAGO is modeled on the successful IATA Operational Safety Audit (IOSA) program. The ISAGO program is an audit system conducted in a standardized and consistent manner, using internationally recognized quality auditing principles.

For more information about ISAGO, please visit <http://www.iata.org/isago>





Presented to

CTN - 0013

Hong Kong Airport Services Ltd.

Hong Kong - Hong Kong International Airport (HKG)

On the occasion of their combined Headquarters and Station Registrations as an

ISAGO Provider

under the

IATA SAFETY AUDIT FOR GROUND OPERATIONS PROGRAM

Registration is valid until December 3, 2012
in accordance with the provisions of the ISAGO Program Manual

Günther Matschnigg
Senior Vice President
Safety, Operations & Infrastructure