

HIGHLIGHTS OF SUSTAINABLE DEVELOPMENT REPORT 2017 – IT'S IN OUR HANDS

ABOUT THIS REPORT

This is our eleventh annual Sustainable Development Report. It covers our performance in Sustainable Development in 2017 including Environment, Occupational Health & Safety, Employees, Business Partners and Community. The report also provides descriptions of our vision and values which are our foundation to build and support us towards a more sustainable future in Hong Kong.

SCOPE OF THE REPORT

The report covers all correlative material from Hong Kong Airport Services Limited in the 2017 calendar year. This report covers our owned or operated businesses and does not address the performance of our suppliers, contractors, or partners, as well as all financial information, unless otherwise noted

KEY PERFORMANCE INDICATORS IN 2017

Environmental Management	Unit	Social	Unit
Greenhouse Gas emission attributable to HAS		Total Permanent Employees	No. 3095
Fossil Fuel (Scope 1)	tonnes 8900	Fixed Term & Temporary Contract Employees	No. 76
Refrigerants (Scope 1)	tonnes 403	Total Workforce	No. 3171
Purchased electricity (Scope2) *1	tonnes 1528	Total Hours Worked	Thousand hours 8351
Business Travel by Air (Scope 3)	tonnes 11.2	Total Fatalities	No. 0
		Lost Time Injuries	No. 113
		Lost days due to injuries	Days 17171
		Lost Time Injury Rate *2	2.70
		Lost Day Rate *3	411
		Training for Executive - Top/Senior Management	Hours 10.71
		Training for Executive - Middle/Junior Management & Supervisory	Hours 28.37
		Training for Non-Executive - Customer Facing Staff	Hours 172.71
		Training for Non-Executive - Non-Customer Facing Staff	Hours 55.95
		Convicted Case of Corruption	Case 0

* 1: The electricity consumption in Cathay City, Cathay Dragon House, Cathay Pacific Cargo Terminal are excluded.

2: Lost Time Injury Rate = Total injuries/Total Hours Worked x 200,000.

3 Lost Day Rate = Total Days Lost/Total Hours Worked x 200,000

* This represents rate per 100 employees, based on 40 hours per week for 50 weeks a year.)

KEY HIGHLIGHTS IN 2017

ENVIRONMENT

- Worked closely with the Group to pursue a long-term ambition of decarbonisation of “Carbon” in the new sustainable development strategy, THRIVE, of Swire Group
- Awarded with “The Third Hong Kong International Airport Environmental Management Recognition Scheme – Good Class Level Certificate” by Hong Kong Airport Authority.

OCCUPATIONAL HEALTH AND SAFETY

- Launched Ramp Safety Campaign to promote safety culture to frontline staff in ramp operations
- Conducted accident case review workshops and management on-site education to enhance safety awareness and to boost our frontline staff safety knowledge. The aim is to foster safety awareness, thus reducing work injuries and discrepancies.

OUR PEOPLE

- Continued the “On-the-Job Coaching” Training Course for new joiners in frontline departments
- Honored “The Best Innovative Recruitment Campaign Award” in the Best HR Awards 2017 by CTgoodjobs.

BUSINESS PARTNERS

- Carried out annual contractor audits to ensure the contractors’ compliance of all applicable legal requirements
- Assisted in developing key materials sourcing and suppliers engagement for “Sourcing materials sustainably” in the new sustainable development strategy, THRIVE, of Swire Group

COMMUNITY

- Accumulated over 283.5 service hours in 2017 which represented a 13.4% increase when compared with 2016
- Awarded with 10 Years Plus Caring Company Logo (10+) by the Hong Kong Council of Social Service (HKCSS) for the 14th consecutive year.



CONTACT US

We invite you to give feedback on our report and performance.

Should you have any comments or questions, please contact us:

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To view the full report www.has.com.hk

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